Staged for Success: Stage 3 View, Download, or Transmit

What is View, Download, or Transmit?

View, Download, or Transmit describes actions performed by a patient or the patient-authorized representative (PAR) when they interact with the patient’s health information electronically. These actions include viewing online, downloading, or transmitting the patient’s health information to a third party, as well as accessing their health information on an application of their choice through the use of an Application Programming Interface (API) that is compatible with their provider’s certified EHR technology (CEHRT). To successfully meet the associated Stage 3 measure of the Medicaid Promoting Interoperability Program, more than 5% of unique patients seen by the eligible professional (EP) during the EHR reporting period must view, download, transmit, or access their health data.

Important Points to Consider

- There are four actions a patient or PAR can take that would satisfy this measure:
  1. View health information,
  2. Download health information,
  3. Transmit health information to a third party, or
  4. Access health information through an API.
- An EP can receive credit if a patient or PAR takes any or all of these actions.
- Patients are more likely to utilize a patient portal if they are aware of the benefits, such as online scheduling, requesting medication refills, obtaining medical leave forms, and/or accessing test results.
- To increase patient engagement, medical staff can provide education about the patient portal and assist patients in accessing their account while rooming the patient.
- EPs must attest to all three measures of Objective 6: Coordination of Care through Patient Engagement and must meet the thresholds for at least two measures to meet the objective.

Stage 3 Requires 2015 CEHRT!