Stage for Success: Stage 3
Timely Electronic Access

What is Timely Electronic Access?

Timely electronic access provides patients or the patient authorized representative (PAR) with electronic access to patient health information. The Stage 3 measure of the Medicaid Promoting Interoperability Program (formerly the Medicaid EHR Incentive Program or Meaningful Use), requires the Eligible Professional (EP) to provide the patient or PAR with timely access to view online, download, and transmit his or her health information, as well as, ensure that it is available for the patient or PAR to access using any application of their choice that is configured to meet the technical specifications of the Application Programming Interface (API) in the provider’s certified EHR technology (CEHRT) for more than 80% of unique patients seen during the EHR reporting period.

Important Points to Consider

- The EP must offer all four EHR functionalities (view, download, transmit, and access through API) to patients.
- Protected Health Information (PHI) needs to be made available to each patient for viewing, downloading, transmitting, or accessing via an API within 48 hours of the information being available to the EP for each and every time that information is generated, regardless of how long the patient has been “enrolled.”
- If a patient elects to “opt out” of participation, an EP may count that patient in the numerator if the patient is provided all of the necessary information to subsequently access their information and “opt in,” without further follow-up action required by the EP.
- A provider or provider organization enables API functionality to provide patients with access to their health information through third-party applications that have more flexibility than is often found in many patient portals.

Stage 3 Requires 2015 CEHRT!